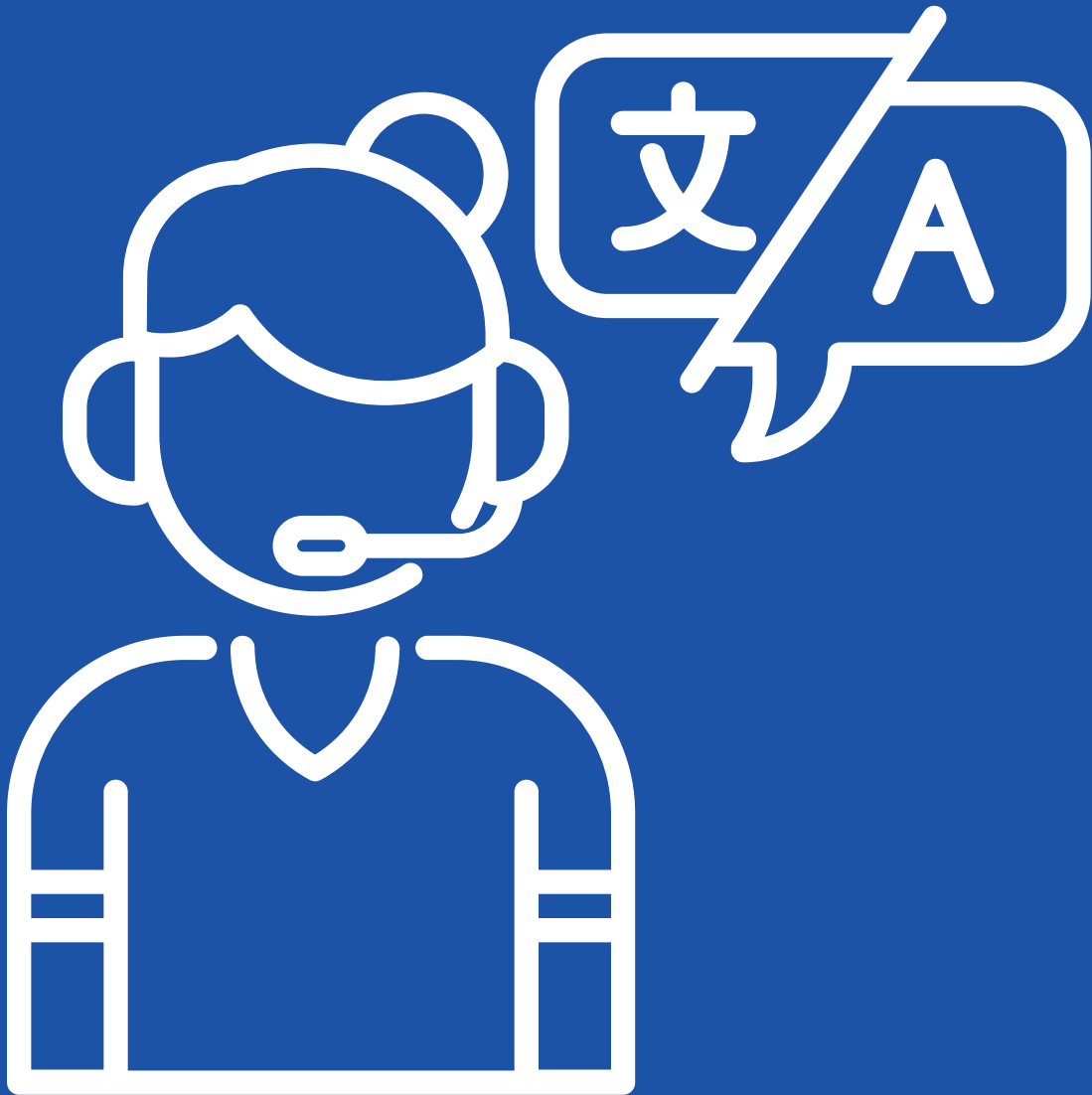


ANNUAL REPORT 2021

ACCESS LANGUAGE SOLUTIONS



ACCESSLANGUAGESOLUTIONS.ORG



DIRECTOR'S STATEMENT

As we close out Q1 of 2022, I find myself reminiscing about 2021.

2021 continued to be a year of changes and finding our new normal. ALS continued to make shifts from on-site interpreting to video and phone interpreting as our primary means of assisting the limited-English proficient population.

I have been incredibly impressed with both interpreters and clients as they have made the transition as seamless as possible.

I am so looking forward to what 2022 will bring ALS. I want to personally thank all who have been a part of this amazing journey over the last 5 years. Thank you for the thoughts, prayers, donations, and encouragement.

Thank you for helping me continue to provide vital language services to our clients. I am looking forward to having you continue on this journey with me!

Here is to 2022!

A handwritten signature in blue ink that reads "Lynn Fors". The signature is fluid and cursive.

LYNN FORS

**ACCESS LANGUAGE SOLUTIONS,
BOARD EXECUTIVE DIRECTOR**



Lynn Fors, our founder and Executive Director, interprets discharge instructions to a family member over the phone during Surgery on Sunday's November 2021 Surgery Day.

2021 Highlights

ALS' work closely aligns with the current immigrant and refugee resettlement. In August of 2021, the US began to take in refugees from Afghanistan, increasing the need for professional Dari and Pashto interpreters. ALS began to provide much-needed phone interpreting for immigration, social services, and medical clients.

- Sept 2021 Dari/Pashto phone interpreter support: 5 calls
- Oct 2021 Dari/Pashto phone interpreter support: 29 calls
- Nov 2021 Dari/Pashto phone interpreter support: 41 calls
- Dec 2021 Dari/Pashto phone interpreter support: 82 calls

Looking ahead to 2022 we plan on continuing support for the Afghan community and the providers who serve them through both phone and newly trained interpreters.

In 2021, Toyota Motor Manufacturing of Kentucky continued to support language access for Surgery on Sunday. We thank them for their contribution towards returning health through outpatient surgery.

TOYOTA





2021 HIGHLIGHTS

28 languages



served with innovative linguistic solutions

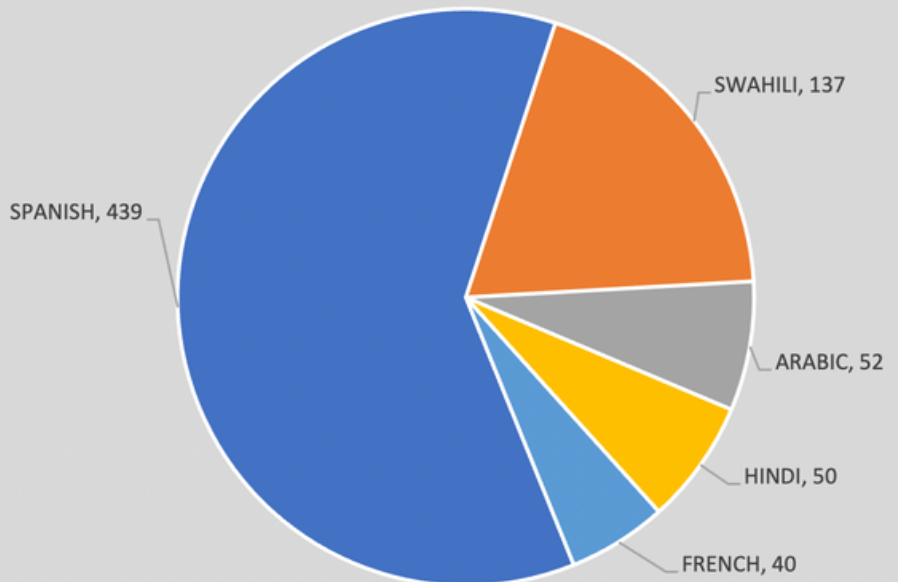
OUR MISSION

WE CONTRIBUTE TO POSITIVE OUTCOMES BY BRIDGING COMMUNICATION GAPS THROUGH HIGH QUALITY, COST-EFFECTIVE AND INNOVATIVE LINGUISTIC SOLUTIONS FOR THE LIMITED-ENGLISH SPEAKER AND THE PROVIDERS THAT SERVE THEM.

96

language needs identified in Fayette County

Top 5 Languages Served of 2021 for ALS by Onsite Appointment



STATEMENT OF FINANCIAL POSITION



EXPENSES

Executive Director Pay/Compensation/Payroll taxes	\$37,806
Interpreter/Translator Contractor Compensation	\$74,384
Operational Expenses	\$38,288
Non-profit program expenses	\$6,138
Total Expenses:	\$156,616

REVENUE

On-site interpreting	\$96,168
Phone interpreting	\$21,159
Video remote interpreting	\$3,270
Remote simultaneous interpreting	\$8,000
Document Translation	\$25,176
Grants & Fundraising	\$7,441
Notary	\$80
Consulting	\$750
Total Income:	\$162,044

WE ARE PROUD MEMBERS OF



Kentucky Interpreter and Translator Association



National Council on Interpreting in Health Care



LEARN MORE ONLINE AT WWW.ACCESSLANGUAGE SOLUTIONS.ORG